

TOTAL: A RESPONSIBLE AND EXPERIENCED ARCTIC PARTNER

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TOTAL E&P Russia

TOTAL BY THE NUMBERS (2011 PERFORMANCE INDICATORS)

Extensive global reach

over 130 countries

More than

700 industrial facilities

96,104 employees

Sales

€184.7

+16%

Adjusted net income

€11.4 billion

+11%

2012 capital expenditure

\$24 billion

R&D spending

\$7 billion between 2010 and 2015

5th

-ranked

international oil and gas company



OUR ORGANIZATION

Upstream

- Exploration & Production of Hydrocarbons
- LNG
- New Energies

Refining & Chemicals

- Refining
- Base Chemicals
- Special Chemicals
- Trading & Shipping

Marketing &Services

- Supply & Marketing of refined products and special products (LPG, lubricants, bitumen)
- Services



EXPLORATION & PRODUCTION

2011 PERFORMANCE INDICATORS

Operations in more than 40 countries

13 years of proved reserves

Production: 2.35 Mboe/day

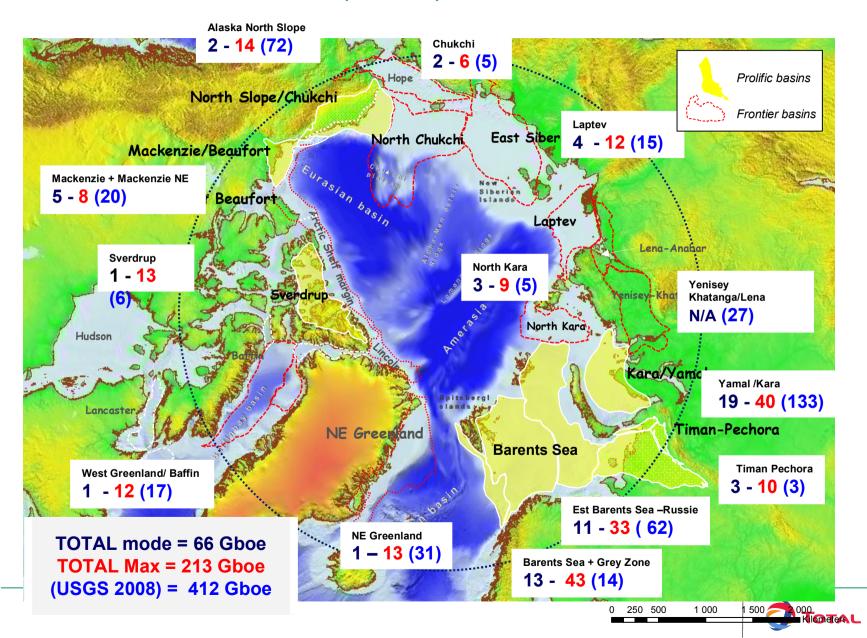
Production growth target: average of 2.5% per year to 2015

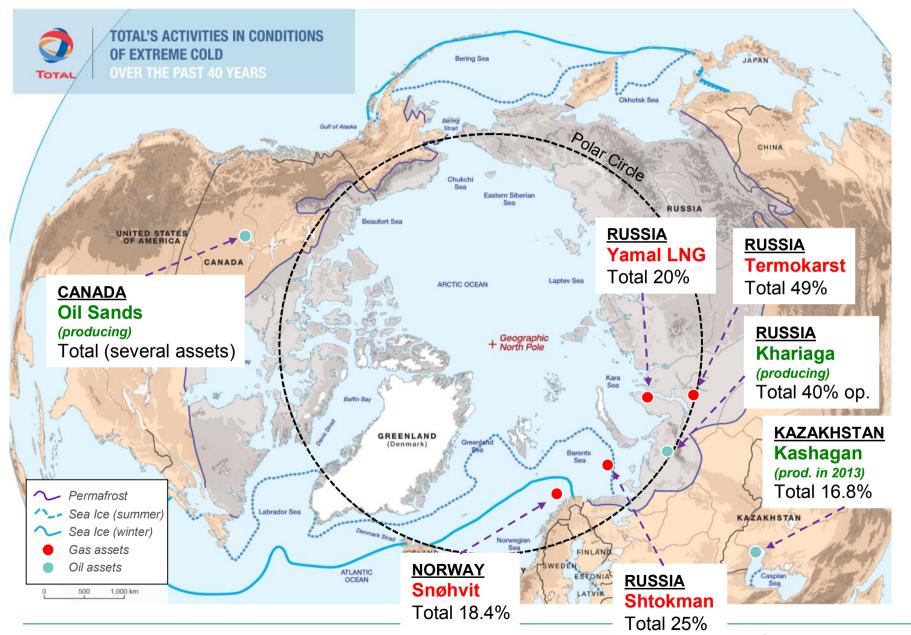
Access to 3.6 Bboe of new resources in 2011 through exploration and acquisitions

Global No. 2 LNG operator



CIRCUM ARCTIC - YTF (GBOE) ACCORDING TO TOTAL







ARCTIC, THE NEXT FRONTIER – TOTAL, A RELIABLE PARTNER

Entities +----R&D Topics --- Projects **Advanced Technology** Yamal **Total** R&D **Technical Departments** ■Health & Safety for Arctic **Shtokman Total R&D** I NG centers Kharyaga Arctic Development Institutes • JIP **Snøhvit** ■Feedbacks & Scouting • PhD Environment Others.. Collaborations

Acquisition / consolidation of an internal expertise
Arctic: a step-out in the industry's knowledge



TOTAL R&D ON ARCTIC FOCUSED ON 4 AREAS

Specific R&D program launched in 2008

Health & Safety

- R&D program on proprietary winterization technology
- Development of new solutions to protect / facilitate work
- Define logistics rules adapted to each area of concern
- Escape Evacuation and Rescue

Development

- Permafrost characterization & monitoring (SOI collaboration)
- Development of new materials and/or technologies imported from other industries
- Adequate monitoring technologies
- Design of specific installation for LNG storage on permafrost
- Gap analysis of existing technology vs needs

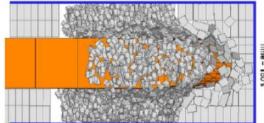
Environment

- Adaptation of techniques for a zero harmful discharge policy
- Prevention, early detection & remediation of oil spill (under ice, thaw/frost...): JIP Arctic Response Technology, Biosensors MMBI / Bordeaux University

Standards harmonization

 Development of general guidelines for safe production not only in the Barents sea but also in other Arctic waters (Barents 2020 → ISO/TC67 / SC 8 Arctic Operations)

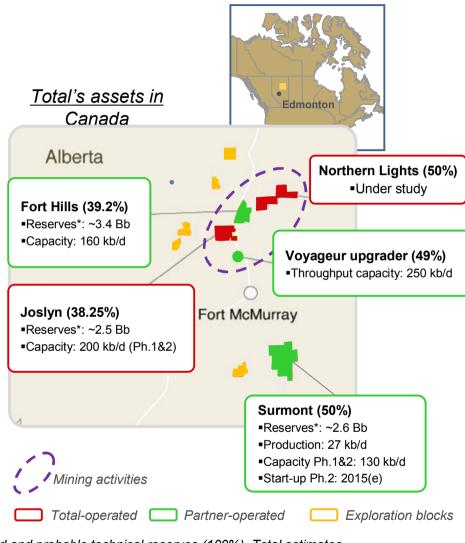








TOTAL IN CANADA: AN EXTREME COLD ENVIRONMENT



- A mining project, with Suncor as strategic partner
- Fort Hills, Joslyn and Voyageur upgrader
- Northern Lights
- A SAGD (Steam Assisted Gravity Drainage) producing asset
 - Surmont lease

Harsh winter conditions

- 40°C are common in winter
- Winterization of all equipments
- Very sensitive environment, slow taiga regeneration



Proved and probable technical reserves (100%), Total estimates



TOTAL IN NORWAY: SNØHVIT LNG



- ▶ Discovered: 1981
- ▶ Water depth: 250 340 m
- Distance to shore: 140 km (world's longest unprocessed multiphase pipeline)
- Sub-sea development, CO₂ re-injection
- ▶ Start-up: 2007
- ► Gas production: 80 kboe/d
- ▶ Plant LNG capacity: 4.2 Mt/y
- ▶ Total's share: 18.4%

The first LNG plant in Arctic



TOTAL IN KAZAKHSTAN: KASHAGAN

"D" island, spring 2012



Phased development

- Phase 1
- Planned in the eastern part of Kashagan (plateau 300 kb/d)
- First oil: 2013
- Full field development
- Cumulated Production : above 10 Gbo over 40 years (plateau 1,500 kb/d)

Development in a water depth of 2 to 9 m.

- Reservoir at 4,000 m.
- High pressure (800 Bars)
- High level of H₂S

Kashagan faces numerous challenges:

- technical (project size, HP, sour gas, shallow water, ...)
- environmental (remoteness, climate, ecosystem, ...)
- financial (project cost, ...)
- organizational (coordination, logistics, ...)
- human (different cultures, staffing, local content, sustainable development ...)



TOTAL IN RUSSIA: KHARIAGA

Permafrost engineering and operation

- Construction of "pads" (or artificial sand islands), with all installations built on piles anchored in the permanently frozen layers
- Limited number of drilling pads with highly deviated wells reaching up to 5 km of total departure



Working conditions

- -53°C absolute minimum temperature
- important wind → chilling factor and strict outside working time limitations
- winterization of all equipment is mandatory









TOTAL IN RUSSIA: YAMAL LNG PROJECT

A major gas & condensate field, an integrated project

Project over ~1000 km², developing 3.9 Gboe with cut-off in 2045, 465 kboe/d at plateau

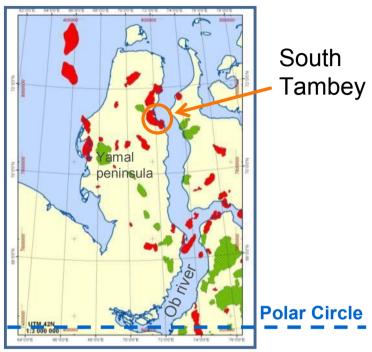


LNG - Condensate

- ☐ 3 LNG trains each of 5 to 5.5 Mtpa (16 Mtpa)
- LNG Storage Tanks

Port facilities

☐ LNG and Condensate Ship-Loading Facility



Upstream

- □ 203 wells on 35 well pads
- ☐ Gas & Condensate treatment

Shipping

- ☐ Ice breaking specifications, fleet parameters
- ☐ Operated by third party Ship Owners

Trading & Marketing

☐ Western Europe and Asia



YAMAL LNG HARSH ENVIRONMENT

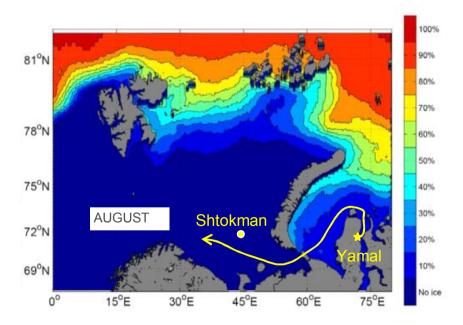
Weather conditions: North of Arctic polar circle

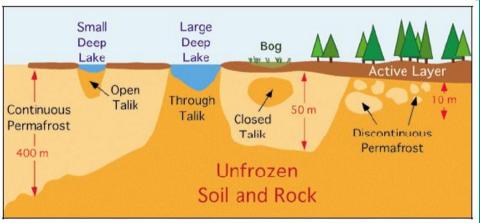
Kara Sea: free of ice 3 months / year + land fast ice (ridges)

Limited water depth in Ob bay: dredging and discharge of products / impact on fishes.

Sensitive environment: slow growth rate of tundra / ground sensitive to heat / 3 national parks & protected species / comprehensive Oil Spill Contingency Plan (OSCP) to establish.

Permafrost on Yamal: continuous permafrost (active layer: 0.5 to 1m / temperature: - 5 to - 9°C / thickness uncertain: 200 to 400 m)





Toundra ground features

Extent of sea ice



TOTAL IN RUSSIA: SHTOKMAN

Strong technical skills required

- Large scale project
 - The largest undeveloped gas field
 - 550 km Ifrom the Murmansk area
 - Two mega LNG trains (7.5 mt/year each)
- Remote location
 - Open sea, no other nearby development
- Arctic environment
 - Ice & icebergs, etc.
- Operating conditions
 - Winterization (offshore & onshore)
 - Weather season limitations → autonomy
 - Complex logistics
 - Emergency Evacuation and Rescue issues
- Environmentally sensitive ecosystem











SHTOKMAN'S ARCTIC CONDITIONS

Harsh metocean conditions

 Extreme conditions equivalent to Northern North-Sea, associated with rapid changes, strong winds

Icing

From atmosphere and sea-spray

Low temperatures

■ Extreme at -40°C (-40°F)

Snow

 Twice the thickness encountered in Sakhalin

Polar night (3 months/year)

• From Dec. to Feb.

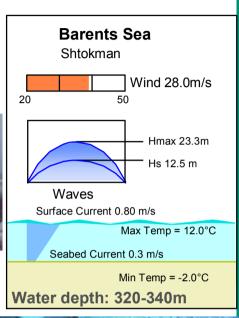
Darkness, fog...

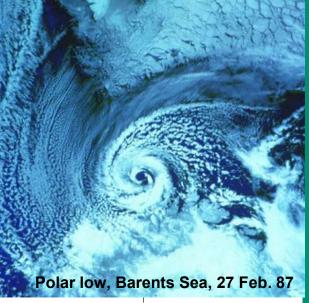
Constant challenges to HSE











CSR INTEGRAL TO OUR STRATEGY

Ethics and Human Rights

Ethics Committee reporting directly to the Chairman and CEO

Anti-corruption and compliance programs

- Companywide e-learning
- Global network of compliance officers

Human Rights
Internal Guide



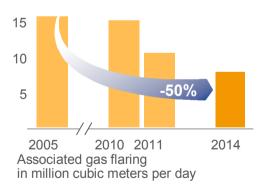
Active member of Global Compact LEAD Independent assessments by Good Corporation

Minimizing Environmental Impact

Limiting greenhouse gas emissions

Improving energy efficiency

Reducing flaring



Creating Value with Communities

Working with local stakeholders

Emphasizing local content



Pazflor, Angola **3.6 million** man-hours



SOCIETAL PROJECTS IN MURMANSK REGION

Culture and sports

- Concerts of the Mariinsky Orchestra directed by V.Gergiev (program of the Moscow Easter Festival) in Murmansk
- Northern Festival
- Festivals of French cinema
- Exhibitions

Cooperation in the domain of education

- Cooperation with Murmansk Technical University
- Cooperation with Murmansk international Lycee
- Support to learning of French language
- Introduction of French ergotherapy methods in the practice of Monchegorsk social assistance center

Project started in 2012 - first workshop in Monchegorsk





THANK YOU

